### **Embracing the New Leader Archetype**

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### **Objectives**

- Discuss Archetypes of Leadership
- Emphasize New Leadership Archetype
- Review Personality Types
- Exercise: Personal Mission Statement
- Exercise: Coaching Demonstration
- Exercise: Identify Personal Brand & Leadership Style
- Explain HumanSigma
- Describe how to incorporate the philosophy of HumanSigma into your personal work attitudes





"... one typically sees a number of recurring patterns of behavior that influence an individual's effectiveness within an organization. I think of these patterns as leadership "archetypes," reflecting the various roles (leaders) can play in organizations, and it is a lack of fit between a leader's archetype and the context in which he or she operates is a main cause of team and organizational dysfunctionality and (leadership) failure"

- Manfred F. R. Kets de Vries



# Recommendation

Function as a Coach

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### How do you Coach someone?

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### Coaching Basics - Understand the person

- People think, feel and prioritize differently
- Our personality influences how we think, feel and prioritize
- Pros and cons of "labels"
- We all have parts of each, and, we tend to be one more than the others
- Recognize and adjust to styles
- Treat clients/staff based on who they are
- Build rapport and trust with clients/staff by flexing to their style



### Coaching Basics – Understand the person

People	Passive Cautious, take time to think, other focus	<b>Aggressive</b> Opinionated, jump right in, fast-paced
Emotion Feelings, people stories, compassion	Pleaser	Celebrator
Logic Tasks, planning, results	Investigator	Achiever

### Coaching Basics - Pleaser

#### **Pleaser**



Strengths	Possible	Do	Don't
	Weaknesses		
Loyal	Easily influenced	Say please, thank you	Push
Friendly	Hard to say no	Use pleasant tones	Get impatient
Peacemaker	Sensitive / Insecure	Be calm	Ask too much
Caregiver	Accommodating	Ask rather than tell	Ignore them
Team player/Reliable	Indecisive	Value them	Get loud or angry



### Coaching Basics - Celebrator



Strengths	Possible	Do	Don't
	Weaknesses		
Optimistic	Self-focused	Give a challenge	Follow rules blindly
Creative	Creative clutter	Let them talk	Assume they can't
Humorous	Lack follow-thru	Show appreciation	Shut them down
Passionate	Dramatic	Smile and laugh	Demand
Persuasive	Overwhelm others	Use humor	Give excessive detail
Adventurous	Talkative	Be flexible	Talk slowly



### Coaching Basics – Achiever

#### Achiever



Strengths	Possible	Do	Don't:
	Weaknesses		
Multi-task	Intimidating	Listen and agree	Bring problem
Results	Insensitive	Support them	without solution
Self-directed	Impatient	Give independence	Be indecisive
Decisive	Blunt	Get to the point	Talk too much
Leadership	Demanding	Follow through	Point fingers
Handle pressure	Act too fast	Get it done	Get defensive



### Coaching Basics - Investigator

### Investigator •

Strengths	Possible Do		Don't:
	Weaknesses		
Analysis	Paralysis by analysis	Allow time	Push
Research	Stubborn Give space		Yell
Organization	Multi-tasking Make appointmen		Interrupt
Planning	Slow to act	Listen	Chit-chat
Accuracy	Resist change	Ask for solutions	Overload
Detail	Perfectionist	Ask for a timeline	Ignore facts or details



### **Coaching Questions**

- Avoid getting too involved in their problems, proposing answers or offering options and solutions.
- A coach does not focus on the technical details of a person's specific problem
- A coach attentively listens to the details of a person's issue
- A coach seeks to become "in tune" with a person's emotions to steer clear of them



### **Exercise**What is your mission statement?



#### **Write Your Mission Statement**

- On the pages labeled Values, Characteristics, and Skills & Talents, please circle all words/phrases that are true of you. Cross off those that aren't. Leave blank those you are unsure are like you.
- Next, choose the 5 most important values you circled on the values page and record them in the values column on page 5. Do the same for your characteristics and for your skills &talents.
- Look over these 15 items and see what patterns and connections you can detect among them. What does this say about you? What are you all about?
- Then take that information and write a personal mission statement to describe what your main motivation is – your mission. Base it on the combination of your values, characteristics, and skills/talents.



## Demonstration

Coaching One Another

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#### **Coaching Demonstration**

- Review the Power Coaching Questions
- Select a partner
- Walk through the coaching process
- Lead with F.R.O.G. questions to identify the Personality Style (use it to guide your questioning)
  - F Family
  - R Recreation
  - O Occupation
  - G Goals



### Reflection: What is your Personal Brand & Leadership Style?

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Combination of mission statement, natural leadership archetype, and personality style



### What is HumanSigma?

The delivery approach for your leadership efforts

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# HumanSigma in your work place

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**Customer** 

In Retail

**Employee Agent** 

**Employee Agent** 

In the Office

Customer





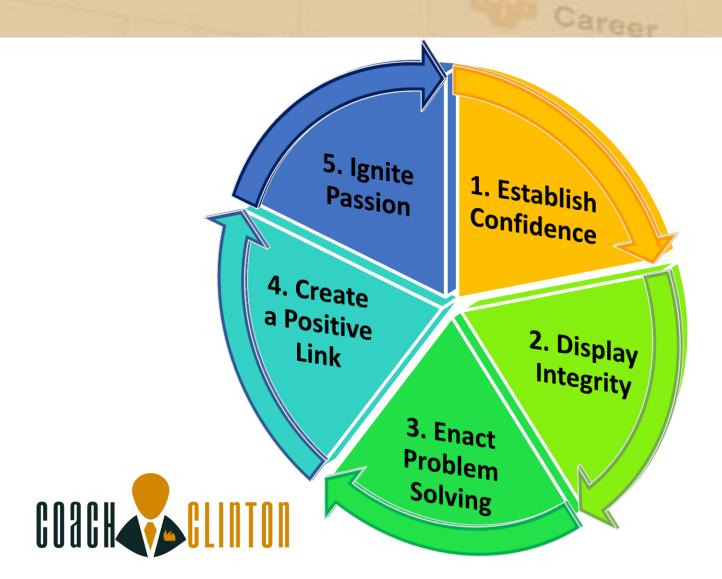
Coach

**Staff Member** 



#### The 5 Step HumanSigma Stakeholder Approach

- Establish Confidence
- Display Integrity
- Enact Problem solving
- Create a Positive Link
- Ignite Passion



### Bringing it all together

- Knowing your natural leadership archetype work to function as a coach
- Identify the personality styles of those you are leading use this to frame your interactions
- Practice using coaching questions during those interactions
- Have the "HumanSigma" attitude when interacting with people



#### Sources

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### Questions?

#### Thank You

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